



VACATION MARBELLA

LUXURY ACCOMMODATION

Thank you for booking with Vacation Marbella.

As one of the leading vacation planners in the area, we offer exceptional properties.

We are also able to arrange the following services: private airport transfers, golf green fees, car rentals, yacht & fishing charters, babysitting, beauty & spa sessions, and kids' activities.

Our Guest Relations team will contact you before your arrival to arrange your check-in time.

They will be waiting to greet you and assist with anything you may need during your stay with us.

Please feel free to contact them at **+34 628 888 946** or **guest@vacationmarbella.com** for any assistance! (Office hours are: Monday to Sunday from 11am to 9pm).

Please read on for all the details of your booking and useful information for your stay.

1. THE PROPERTY

ADDRESS:

Calle Urano 8, Riviera del Sol
Mijas 29649, Málaga

[How to get here from Málaga airport?](#)



GATE TO VILLA

To reach the Villa you need to enter the gate on Calle Urano. You open the gate with remote control or by code.

Code to gate: 2345#

There are 3 houses inside the gated area. Please make sure not to park directly outside gate so the other house owners can reach their villas.

PARKING:

Parking is easiest on the main street Calle Urano.

FRONT DOOR / ALARM:

The Villa and plot has a modern alarm installed with motion sensors and cameras.

Front door opens with a key. It's important not to forget the key when leaving the house, since you need the key to open the front door.

Inside the door to the left there is the SECTOR ALARM "blip" panel.

There is mostly motion sensors inside villa.

The area is safe and we have never had any issues in 9 years but make sure to CLOSE all DOORS when leaving.

When entering the house on your first day - Please inform us directly if anything is broken.

During your stay – Please inform us as soon as any issue arises since we want to fix and solve any issues directly.

DOORS AND WINDOWS:

Do not have more than one door open at a time, crosswinds are very strong and will damage doors and interior.

LIGHT / SWITCHES:

Interior lights - there are dimmers in typical all rooms, please don't slam the wheel and be gentle.

Exterior lights - Villa exterior light is automated. On the right side when entering the terass you have 6 switches for GARDEN / STAIRS to Poolarea / POOL TERASS / POOL / CEILING over sofa / PERGOLA (large)



AIR CONDITIONING:

All rooms are equipped with air conditioning for your comfort. Please make sure all windows and doors are closed when the AC is running to ensure it works efficiently. If you leave the curtains in rooms closed during the hottest time of the day the house will stay cooler.

If you switch on AC 15-20 minutes before going to bed, the room is well temperatured.

- Ground floor AC

There is one remote to each room and its simple.

Mode changes the functionality between "only fan / AC / HEAT

You see the signs in the display. Snowflake is for AC.

Set the fan in "A" mode. (automatic)

- 2nd Floor (centralized system)

Controlled from thermostat on the wall in each room.

Press the bottom right "on"/Off" sign (a circle with a dot)

POOL AREA:

The pool is a saltclarinator pool. Gardener comes Tuesdays & Fridays to clean the pool and put water in the pots.

TRASH & RECYCLING:

Please dispose of your trash and recycling in the designated bins located at Calle Urano.

WHAT IS INCLUDED?

We provide the fastest Wi-Fi connection, international cable TV, fresh linen & towels, a hairdryer, an iron, and a welcome package including some basic items to make your arrival more comfortable, as well as equipment to make breakfast (toaster, kettle, coffee machine, and juicer).



2. GUEST RELATIONS SERVICE

CHECK-IN IS FROM 4 PM:

We are flexible with check-in times, subject to availability.

Check-in hours are from 4pm to 9pm (Check-ins after 9pm available upon request).

CHECK-OUT IS BEFORE 11 AM:

We are flexible with check-out times, subject to availability.

Our Guest Relations team will contact you to arrange the check-out time.

You only need to park the car outside the complex and leave the keys inside the apartment before departing.

Our cleaning team will inspect the villa and take an inventory on the day of your departure. If everything is in order, we will refund your deposit within 10 days after your check-out.

YOUR TRAVEL INFORMATION:

We would appreciate it if you could contact us an hour before your arrival to ensure a smoother check-in experience (+34 628 888 946).

If you are flying into Malaga Airport, we can arrange a private transfer to pick you up or assist with car rental as an additional service.

Malaga Airport is 60 km from Marbella, and for added convenience, we offer an exclusive transfer service with prices up to 20% lower than regular taxi companies. For more information, please contact our Guest Relations team.

3. PROPERTY AND COMMUNITY RULES

- Smoking is not permitted inside the villa.
- Rubbish must be disposed of in the designated areas
- Parties are not permitted at anytime during your stay at your rental property. Should we be notified by onsite security/local police of antisocial behaviour, the security deposit will not be reimbursed and you will be required to leave the property.
- Property/complex rules are to be respected and followed.

Failure to adhere to the above rules will result in the loss of your security deposit.



4. ENVIRONMENTAL COMMITMENT POLICY

Vacation Marbella has a firm commitment to the environment.

Please help us to conserve resources and protect our planet by making efficient and reasonable use of the facilities and avoiding wasteful practices.

Close the windows when the air conditioner is turned on, and turn off the air-conditioner and lights when not in the property.

5. USEFUL INFORMATION

Taxi Sol Puerto Banús: +34 952 774 488

Police: Call 091. You can do it in several languages.

Ambulance: Call 061.

Doctor: <http://www.crichtonclinic.com>

Full General Medical Practice services are provided, with 24 hour on-call.

You can be seen at the Clinic in Puerto Banús or at home.

Full GP services are provided 24 hours a day, 365 days a year.

Tel: +34 952 817 425

MARBELLA 24-HOUR PHARMACY:

Farmacia Berdaguer: Avenida Ricardo Soriano, 4 (downtown) 29601 - Marbella

Tel: +34 952 773 187

Farmacia Internacional: Calle Marqués del Duero, 76 (near the A7 at San Pedro de Alcántara) 29670 - Marbella

Tel: +34 952 780 708

6. HELPFUL LINKS

Experiences in Marbella

- **Activities and leisure**

Discover the best spots and experiences the city has to offer during your visit.



Entertainment

- **StarLite Music Festival**

Enjoy top live performances in Marbella's unique open-air venue. Unforgettable nights with world-class artists.

Sports

- **Top 10 Marbella golf courses**
- **Guide of Golf Courses in Costa del Sol**

Play on some of the best courses in Spain, surrounded by stunning scenery. A top destination for golf enthusiasts of all levels.

Marbella's most popular magazine:

- **Essential Magazine**

Dive into Marbella's vibrant lifestyle with curated content that entertains, informs, and inspires.

Family Guide

- **Marbella familyfun**

Explore Marbella with the ultimate family guide, offering insights on beaches, shopping, activities, and more. Make the most of your family time in the city.

7. WHAT TO DO



We love Marbella and offering the best vacation rental properties in the area is our passion. Have a look at this guide that we've created for you about Marbella! (Click on the picture).

Packed with insider tips and information based on our years of experience living and working in Marbella it gives you the low down on what to do and where to go on your next holiday. Happy reading!

Don't forget to follow us!

