

Thank you for booking with Vacation Marbella

As one of the leading vacation planners in the area, we offer exceptional properties.

We are also able to arrange the following services: private airport transfers, golf green fees, car rentals, yacht & fishing charters, babysitting, beauty & spa sessions, and kids' activities.

Our Guest Relations team will contact you before your arrival to arrange your check-in time.

They will be waiting to greet you and assist with anything you may need during your stay with us.

Please feel free to contact them at +34 628 888 946 or guest@vacationmarbella.com for any assistance! (Office hours are: Monday to Sunday from 11am to 9pm).

Please read on for all the details of your booking and useful information for your stay.

1. THE PROPERTY

ADDRESS:

C.Los Granados, Urbanización Playa del Rocío. Apt. 63.3 - 29660, Puerto Banús (Marbella), Málaga

Intercom access code: Ask to your guest relations

Parking lot: 145 (10€/day)

How to get here from Málaga airport?





WHAT IS INCLUDED?

We provide the fastest Wi-Fi connection, international cable TV, parking, fresh linen & towels, a hairdryer, an iron, and a welcome package including some basic items to make your arrival more comfortable, as well as equipment to make breakfast (toaster, kettle, coffee machine, and juicer).

2. GUEST RELATIONS SERVICE

CHECK-IN IS FROM 4 PM:

We are flexible with check-in times, subject to availability.

Check-in hours are from 4pm to 9pm; however, we offer check-ins after 9pm for an extra fee (€25 for check-ins after 9pm, payable in cash).

CHECK-OUT IS BEFORE 11 AM:

We are flexible with check-out times, subject to availability.

Our Guest Relations team will contact you to arrange the check-out time.

You only need to park the car outside the complex and leave the keys inside the apartment before departing.

Please do not forget to dispose of the rubbish before you leave.



Bins located behind the elevator of each floor

Our cleaning team will inspect the apartment and take an inventory on the day of your departure. If everything is in order, we will refund your deposit within 10 days after your check-out.

YOUR TRAVEL INFORMATION:

We would appreciate it if you could contact us an hour before your arrival to ensure a smoother check-in experience (+34 628 888 946).

If you are flying into Malaga Airport, we can arrange a private transfer to pick you up or assist with car rental as an additional service.

Malaga Airport is 60 km from Marbella, and for added convenience, we offer an exclusive transfer service with prices up to 20% lower than regular taxi companies. For more information, please contact our Guest Relations team.



3. PROPERTY AND COMMUNITY RULES

- Smoking is not permitted inside the apartment.
- Rubbish must be disposed of in the designated areas
- Parties are not permitted at anytime during your stay at your rental property. Should
 we be notified by onsite security/local police of antisocial behaviour, the security
 deposit will not be reimbursed and you will be required to leave the property.
- Property/complex rules are to be respected and followed.

Failure to adhere to the above rules will result in the loss of your security deposit.

4. ENVIRONMENTAL COMMITMENT POLICY

Vacation Marbella has a firm commitment to the environment.

Please help us to conserve resources and protect our planet by making efficient and reasonable use of the facilities and avoiding wasteful practices.

Close the windows when the air conditioner is turned on, and turn off the air-conditioner and lights when not in the property.

5. USEFUL INFORMATION

Taxi Sol Puerto Banús: +34 952 774 488

Police: Call 091. You can do it in several languages.

Local Police Emergency Calls: 951 89 82 46

Ambulance: Call 061.

Doctor: http://www.crichtonclinic.com

Full General Medical Practice services are provided, with 24 hour on-call.

You can be seen at the Clinic in Puerto Banús or at home.

Full GP services are provided 24 hours a day, 365 days a year.

Tel: +34 952 817 425

MARBELLA 24-HOUR PHARMACY:

Farmacia Berdaguer: Avenida Ricardo Soriano, 4 (downtown) 29601 - Marbella

Tel: +34 952 773 187

Farmacia Internacional: Calle Marqués del Duero, 76 (near the A7 at San Pedro de

Alcántara) 29670 - Marbella

Tel: +34 952 780 708



6. HELPFUL LINKS

Experiences in Marbella

Activities and leisure

Discover the best spots and experiences the city has to offer during your visit.

Entertainment

StarLite Music Festival

Enjoy top live performances in Marbella's unique open-air venue. Unforgettable nights with world-class artists.

Sports

- Top 10 Marbella golf courses
- Guide of Golf Courses in Costa del Sol

Play on some of the best courses in Spain, surrounded by stunning scenery. A top destination for golf enthusiasts of all levels.

Family Guide

Marbella familyfun

Explore Marbella with the ultimate family guide, offering insights on beaches, shopping, activities, and more. Make the most of your family time in the city.

Marbella's most popular magazine:

Essential Magazine

Dive into Marbella's vibrant lifestyle with curated content that entertains, informs, and inspires.

7. WHAT TO DO



We love Marbella and offering the best vacation rental properties in the area is our passion. Have a look at this guide that we've created for you about Marbella! (Click on the picture).

Packed with insider tips and information based on our years of experience living and working in Marbella it gives you the low down on what to do and where to go on your next holiday. Happy reading!

Don't forget to follow us!







