



## Thank you for booking with Vacation Marbella.

Being one of the leading vacation planners in the area, we offer exceptional properties.

The following services are available; private airport transfers, golf green fees, car rentals, yacht & fishing charters, babysitting, beauty & spa sessions and kids' activities. Our Guest Relations team will contact you before your arrival to arrange your check-in time.

They will be waiting to greet you and look after you with anything you may need during your stay with us.

Please, feel free to contact them at **+34 628 888 946** or [guest@vacationmarbella.com](mailto:guest@vacationmarbella.com) with anything you need!

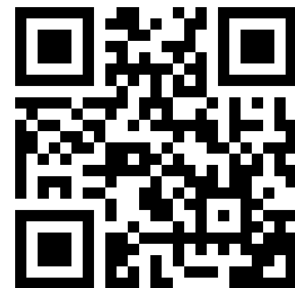
(Office hours are: Monday to Sunday from 10am to 21pm)

Please read carefully your booking information—you might find it useful:

### 1.- THE PROPERTY

#### ADDRESS:

Muelle de la Ribera St., T-U Houses,  
Apartment 211.  
29660, Puerto Banús, Málaga - Spain.



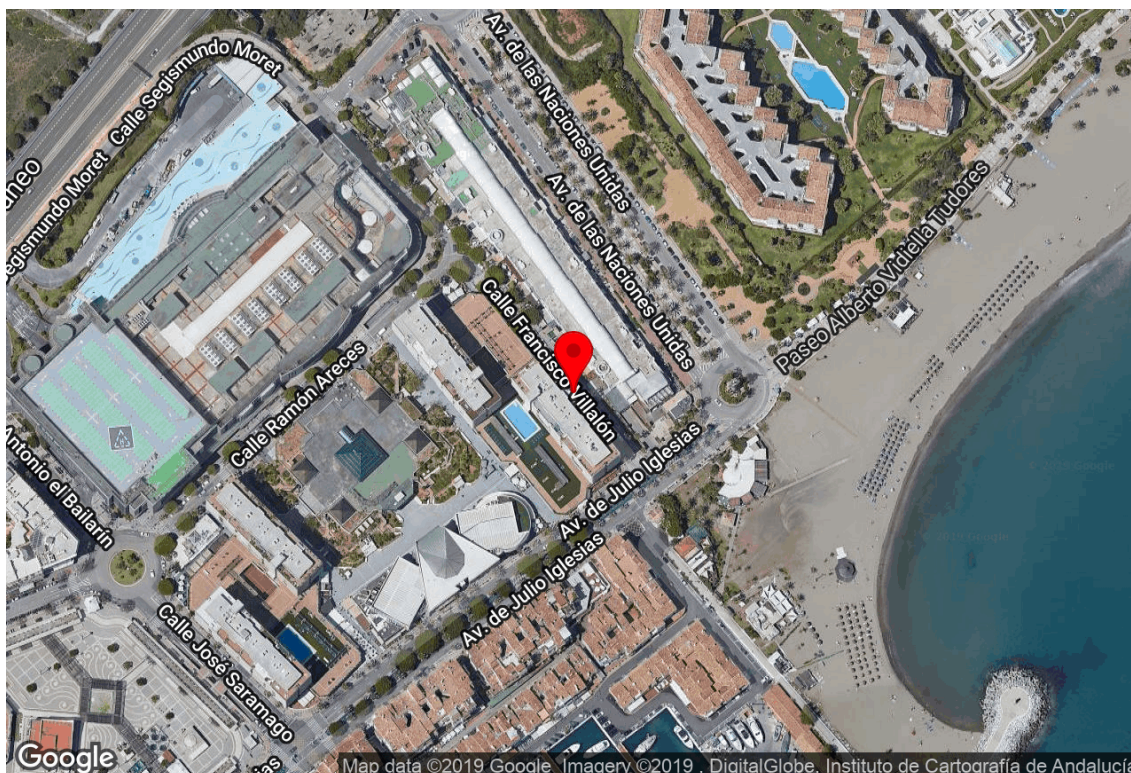
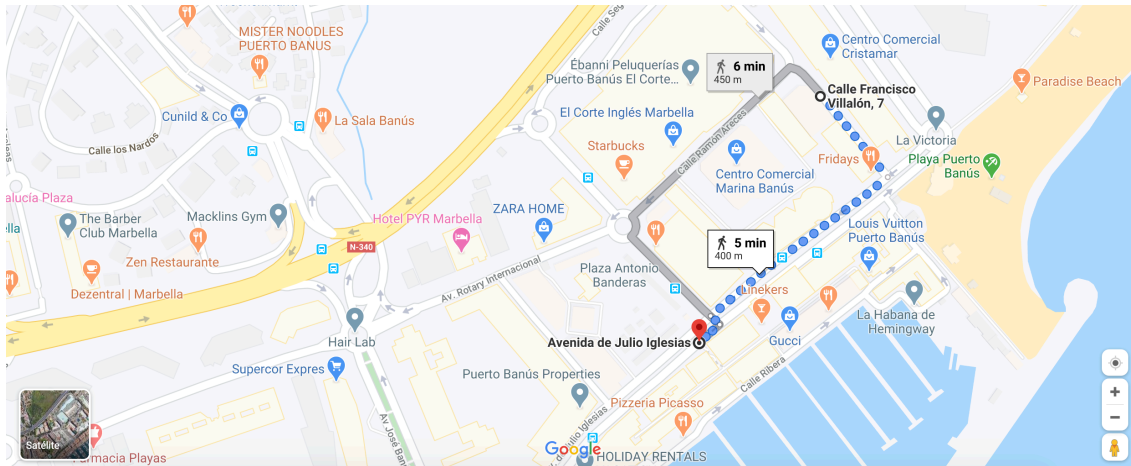
[How to get here from Málaga airport?](#)

#### WIFI:

SSID: Wifi\_OliveNet\_ufhc6t  
Password: Em97yGs5

## PARKING LOT:

As per your parking space, it will be located at Francisco Villalón St. Marina de Banús building, Tower 4, parking lot number 224, to be able to access it you are required to provide the management of the building a form that states what vehicle you are driving, license plates, a copy of your passport and how long you will be using the parking lot as there is no key/ remote but a 24h concierge that opens the gates for you. The cost of parking is € 10/day







**LOCATION:**

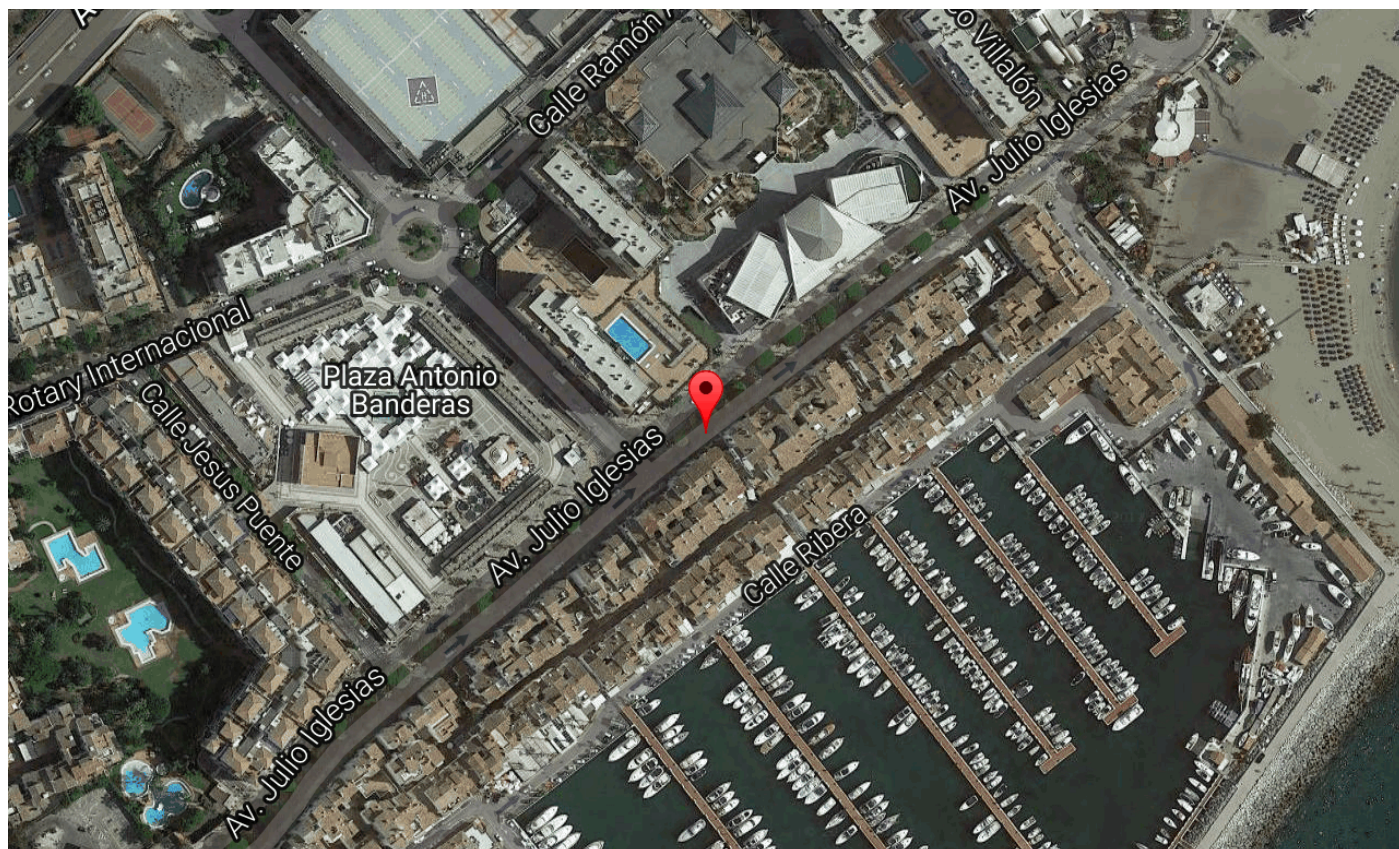




#### MEETING POINT:







## **FOR YOUR COMFORT:**

We provide the fastest Wi-Fi connection, International Cable TV, parking, fresh linen & towels, a hairdryer, an iron and a welcome package including some amenities, water and a bottle of Olive Oil, as well as a few equipment to make breakfast (toaster, kettle, coffee machine and a juicer).

## **2- GUEST RELATIONS SERVICE**

### **CHECK IN IS FROM 4 PM:**

We are flexible with check-in times, subject to availability.

Check-in hours are 4pm to 21pm, however we offer check-ins after 21pm for an extra fee (40€ up to 00am and from 05am us an extra fee of 55€)

### **CHECK OUT IS BEFORE 11 AM:**

We are flexible with check-out times, subject to availability.

Our Guest Relations team will contact you to arrange the check out time.

You only need to park the car outside the complex and leave the keys inside the apartment before leaving.

Please do not forget to dispose the rubbish out of the apartment before you leave.

Our cleaning team will inspect the apartment after you leave and take inventory the same day of your departure. If everything is in order, we will refund your deposit back within 10 days after your check-out.

### **YOUR TRAVEL INFORMATION:**

We would appreciate it, if you please contact us an hour before your arrival, to ensure a smoother check-in experience (+34 628 888 946).

If you are flying into Malaga's airport, we can arrange a private transfer to pick you up or a car rental as an additional service

Malaga Airport is 60 km away from Marbella, so for added ease getting from the airport to your apartment, we offer an exclusive transfer service with prices up to 20% less than a regular taxi company.

If you wish for more information, please contact our Guest Relations team.

### 3- PROPERTY AND COMMUNITY RULES

- Smoking is not permitted inside the apartment.
- Rubbish must be disposed of in the designated areas
- Parties are not permitted at anytime during your stay at your rental property. Should we be notified by onsite security/local police of antisocial behaviour, the security deposit will not be reimbursed and you will be required to leave the property.
- Property/complex rules are to be respected and followed. Failure to adhere to the above rules will result in the loss of your security deposit.

Breaking any of the rules above will affect your refundable deposit.

### 4- ENVIRONMENTAL COMMITMENT POLICY

Vacation Marbella has a firm commitment to the environment.

Please make efficient and reasonable use of the facilities (air conditioning, lighting, furniture, household appliances, kitchen.)

Close the windows when the air conditioner is turned on, and turn off the air-conditioner and lights when not in the property.

### 5.- USEFUL INFORMATION

**Taxi Sol Puerto Banus:** +34 952 774 488

**Police:** Call 091. You can do it in several languages.

**Ambulance:** Call 061.

**Doctor:** <http://www.crichtonclinic.com>

Full General Medical Practice services are provided, with 24 hour on-call.

You can be seen at the Clinic in Puerto Banus or at home.

Full GP services are provided 24 hours a day, 365 days a year.

Tel: +34 952 817 425

### **Marbella 24-Hour Pharmacy:**

- Farmacia Berdaguer:  
[Avenida Ricardo Soriano, 4](#) (downtown) 29601 - Marbella  
Tel: +34 952 773 187
- Farmacia Internacional:  
[Calle Marqués del Duero, 76](#) (near the A7 at San Pedro de Alcantara) 29670 - Marbella  
Tel: +34 952 780 708

## **6.- HELPFUL LINKS**

### **Guide Marbella**

<http://guide.i-marbella.com/location/marbella>

Information about Marbella, concerts, movies, restaurants, etc.

### **Starlite Music Festival**

<http://starlitemarbella.com/es/>

### **Information about the different golf courses on Costa del Sol:**

<http://www.mydestination.com/marbella/golf/21022>

<http://spainguides.com/golf-on-the-costa-del-sol/>

### **Marbella's most popular magazine:**

<http://www.essentialmagazine.com/>

### **Marbella familyfun**

<http://www.marbellafamilyfun.com/>

Guide for families about beaches, shopping, activities etc.

**Please feel free to contact us with any questions you may have.**

**We look forward to having you stay with us!**

Best wishes.